We are pleased to present to you this year's Annual Consumer Quality Report. This report is a snapshot of last year's water quality. Included are details about the source of your water, what it contains, and how it compares to standards set by regulatory agencies.

The water that is used by this system is purchased from the Dare County Water Department located at the Skyco Water Treatment Facility. The Town of Manteo controls the water distribution system that delivers the water to your house.

Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We believe informed customers are our best allies.

If you have any questions about this report or concerning your water, please contact Josh O'Brien at 252-473-2133. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held at 407 Budleigh Street Wednesday evenings at 4:00 pm. Meeting information is listed on our website as well.

What EPA Wants You to Know

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. [Name of Utility] is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.
Contaminants that may be present in source water include microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

**When You Turn on Your Tap, Consider the Source**

The water that is used is purchased from Dare County Water. Water is produced at the Skyco Water Treatment Facility. Additional information about Dare County can be found on their website.

**Source Water Assessment Program (SWAP) Results**

The North Carolina Department of Environment and Natural Resources (DENR), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for the Town of Manteo was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area). The assessment findings are summarized in the table below:

<table>
<thead>
<tr>
<th>Source Name</th>
<th>Susceptibility Rating</th>
<th>SWAP report date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Skyco Wells 5, 13</td>
<td>Lower</td>
<td>(SWAP report date July 2015)</td>
</tr>
<tr>
<td>Skyco Wells 2,4,6,7,8,10,11,14</td>
<td>Moderate</td>
<td>(SWAP report date July 2015)</td>
</tr>
</tbody>
</table>

The complete SWAP Assessment report for the Town of Manteo may be viewed on the Web at: [www.ncwater.org/pws/swap](http://www.ncwater.org/pws/swap). Note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this web site may differ from the results that were available at the time this CCR was prepared. If you are unable to access your SWAP report on the web, you may mail a written request for a printed copy to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh, NC 27699-1634, or email requests to swap@ncdenr.gov. Please indicate your system name, number, and provide your name, mailing address and phone number. If you have any questions about the SWAP report please contact the Source Water Assessment staff by phone at 919-707-9098.

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the system’s potential to become contaminated by PCSs in the assessment area.

**Help Protect Your Source Water**

Protection of drinking water is everyone’s responsibility. You can help protect your community’s drinking water source(s) in several ways: (examples: dispose of chemicals properly; take used motor oil to a recycling center, volunteer in your community to participate in group efforts to protect your source, etc.).
Violations that Your Water System Received for the Report Year

During 2016, or during any compliance period that ended in 2016, we received a Failure to Monitor for Total Coliform and Disinfectant Removal violation that covered the time period of April 2016. We have trained operators properly and implemented a scheduling system to assure this does not happen again. New management has taken over after this violation and staff understands the schedule and will not miss a sample again.

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Violation Awareness Date: July 8th 2016

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the compliance period specified in the table below, we ['did not monitor or test' or 'did not complete all monitoring or testing'] for the contaminants listed and therefore cannot be sure of the quality of your drinking water during that time.

<table>
<thead>
<tr>
<th>CONTAMINANT GROUP**</th>
<th>FACILITY ID NO./SAMPLE POINT ID</th>
<th>COMPLIANCE PERIOD BEGIN DATE</th>
<th>NUMBER OF SAMPLES/SAMPLING FREQUENCY</th>
<th>WHEN SAMPLES WERE TAKEN (Returned to Compliance)</th>
</tr>
</thead>
<tbody>
<tr>
<td>TOTAL COLIFORM AND DISINFECTION RESIDUAL</td>
<td>D01</td>
<td>APRIL 1, 2016</td>
<td>2 PER MONTH</td>
<td>MAY 2016</td>
</tr>
</tbody>
</table>

(BA) Total Coliform Bacteria — includes testing for Total Coliform bacteria and Fecal/E.coli bacteria. Testing for Fecal/E.coli bacteria is required if total coliform is present in the sample.

What should I do? There is nothing you need to do at this time.

What is being done? Sampling has returned to the normal schedule, and the Town of Manteo has not missed any further samples. The Department is under new management, and the plan has changed to eliminate a similar violation.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information about this violation, please contact the responsible person listed in the first paragraph of this report.

Water Quality Data Tables of Detected Contaminants (following page)

We routinely monitor for over 150 contaminants in your drinking water according to Federal and State laws. The tables below list all the drinking water contaminants that we detected in the last round of sampling for each particular contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done January 1 through December 31, (2016). The EPA and the State allow us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.
### Disinfectants and Disinfection Byproducts Contaminants

<table>
<thead>
<tr>
<th>Disinfection Byproduct</th>
<th>Year Sampled</th>
<th>MCL Violation Y/N</th>
<th>Your Water Highest LRAA</th>
<th>Range Low High</th>
<th>MCLG</th>
<th>MCL</th>
<th>Likely Source of Contamination</th>
</tr>
</thead>
<tbody>
<tr>
<td>TTHM (ppb)</td>
<td>2016</td>
<td>N</td>
<td>69.8</td>
<td>53 — 96</td>
<td>N/A</td>
<td>80</td>
<td>Byproduct of drinking water disinfection.</td>
</tr>
<tr>
<td>HAA5 (ppb)</td>
<td>2016</td>
<td>N</td>
<td>18</td>
<td>13 — 22</td>
<td>N/A</td>
<td>60</td>
<td>Byproduct of drinking water disinfection.</td>
</tr>
<tr>
<td>Chlorine (ppm)</td>
<td>2016</td>
<td>N</td>
<td>1</td>
<td>.04 - .40</td>
<td>4</td>
<td>4</td>
<td>Water additive used to control microbes.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Contaminant (units)</th>
<th>MCL Violation Y/N</th>
<th>Your Water</th>
<th>MCLG</th>
<th>MCL</th>
<th>Likely Source of Contamination</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Coliform Bacteria</td>
<td>N</td>
<td>Absent</td>
<td>0</td>
<td>one positive monthly sample</td>
<td>Naturally present in the environment</td>
</tr>
</tbody>
</table>

### Microbiological Contaminants

<table>
<thead>
<tr>
<th>Contaminant (units)</th>
<th>Sample Date</th>
<th>Your Water</th>
<th># of sites found above the AL</th>
<th>Likely Source of Contamination</th>
<th>MCLG</th>
<th>MCL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Copper (ppm) (90th percentile)</td>
<td>SEP 2014</td>
<td>.18</td>
<td>0</td>
<td>Corrosion of household plumbing systems, erosion of natural deposits</td>
<td>1.3</td>
<td>AL=1.3</td>
</tr>
<tr>
<td>Lead (ppb) (90th percentile)</td>
<td>SEP 2014</td>
<td>8</td>
<td>1</td>
<td>Corrosion of household plumbing systems, erosion of natural deposits</td>
<td>15</td>
<td>AL=15</td>
</tr>
</tbody>
</table>

### Important Drinking Water Definitions:

**Non-Detects (ND)** - Laboratory analysis indicates that the contaminant is not present at the level of detection set for the particular methodology used.

**Parts per million (ppm) or Milligrams per liter (mg/L)** - One part per million corresponds to one minute in two years or a single penny in $10,000.

**Parts per billion (ppb) or Micrograms per liter (ug/L)** - One part per billion corresponds to one minute in 2,000 years, or a single penny in $10,000,000.

**Action Level (AL)** - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

**Maximum Contaminant Level (MCL)** - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Contaminant Level Goal (MCLG)** - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Maximum Residual Disinfection Level Goal (MRDLG)** – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**Maximum Residual Disinfection Level (MRDL)** – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Locational Running Annual Average (LRAA)** – The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection Byproducts Rule.